



## Membership Agreement and Policies

### Cancellation & Refund Policy

#### Yearly Membership Rates

Yearly members are liable for 12-month membership beginning January 1 of the current year and ending on December 31 of the current year. If the member joins after January 1 of the current year, they understand that their membership will end on December 31 of the current year, and they will not be entitled to a pro-rated membership rate or refund if they decide to cancel their membership before the term ends on December 31 of the current year. Will County Seniors understands that life happens and will honor cancellations before the 12-month period for the following reasons only:

- Relocation of greater than 25 miles with documentation
- Medical reason with doctor's note

#### Monthly Membership Rates

All monthly memberships must be paid in full, or a debit/credit card must be kept on file for a monthly subscription. Any member that chooses the monthly payment subscription agrees to an automatic payment that will be deducted on the day of the month that the member joins, continuing each month until membership expires on December 31 of the current year. The member will be liable for updating any debit/credit card information if needed.

### Use & Distribution of Images

#### Photo Disclaimer:

Will County Seniors, its partners, approved volunteers, and vendors may take photographs or videos of participants for promoting our programs, services, events, activities, and facilities in our brochures, website, or agency social media, etc. By participating in or attending any Will County Seniors activities, the participant (or parent/guardian of a minor participant) agrees to the use and distribution of his or her image (or images of a minor child/ward) in photographs, video recordings, and any other electronic reproductions of such activities for any purpose without inspection, compensation, or any other consideration now and in the future.

### Membership Policies & Rules

Will County Seniors designed the Membership Policies and Procedures to ensure a safe and enjoyable environment in which to exercise and recreate. Please be thoughtful and observe the Policies and Procedures as you, and all members, agree to as follows. Will County Seniors has the right to modify the Policies and Procedures without notice at any time. All changes will be posted. All members will be responsible and required to know and follow the most current policies and procedures.

### Conduct

While in the facility, Will County Seniors does not permit and will not tolerate any inappropriate conduct. Such conduct includes, without limitation, using loud, abusive, offensive, insulting, demeaning language, profanity, lewd conduct, or any conduct that harasses or is bothersome to members, patrons, or employees.

### Violation of Rules

If any member or guest violates any of Will County Seniors Policies or Rules, he/she will be asked to stop and/or leave the building. A violation may also cause Will County Seniors to terminate the violator's membership according to the terms of the Membership Agreement.

I have read and received a copy of the Membership Agreement and Policies.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date